

Policy Committee Minutes June 28, 2021 1:00 PM – 3:00 PM

Board Members Present: Claire Brockbank, Sharon O'Hara, and Marc Reece

Staff Present: Brian Braun, Bailey Dvorak, Danny O'Neil, Emma Oppenheim, Carolyn Pickton, Ilana Rivera, Nina Schwartz, Monica VanBuskirk, and Ezra Watland

I. Welcome and Introduction

Sharon O'Hara chaired the Policy Committee Meeting and called the meeting to order at 1:02 p.m., welcoming those in attendance.

Ms. O'Hara announced Adela Flores-Brennan as the new chair of the Policy Committee. The July Policy Committee has been canceled.

II. HCPF Update

None.

III. DOI Update

Staff from the Division of Insurance (DOI) provided an update to the Committee:

- DOI will hold a virtual permanent rulemaking hearing June 30, 2021 for the proposed new regulation 4-2-7X – Concerning cost sharing reduction enhancements
- Comments for the proposed <u>amended regulation 4-2-29</u> Concerning the rules for standardized card issues to persons covered by Health Benefit Plans are due by 5:00 p.m. June 30, 2021
- DOI will hold stakeholder meetings to discuss the framework for the standardized plan for Colorado option
- Applications are open for the Review Board and Advisory Council of the Prescription Drug Affordability Board
- Rate filings are due July 6, 2021
- DOI provided a <u>rate review timeline chart</u> for Colorado affordable care act (ACA) individual and small group for plan year 2022
- Draft regulations and bulletins for informal public comment can be found here

IV. CHI Legislative Maps

Staff discussed the <u>legislative maps</u> provided by the Colorado Health Institute (CHI). Connect for Health Colorado has been working with CHI to outline where enrollment and the uninsured stand in each of the Colorado state legislative districts. Divided by State Senate and State House districts, each district includes:

- The number of enrolled through Connect for Health Colorado
- The percentage of the whole population
- The average advance premium tax credit (APTC)
- The percentage of uninsured

The CHI interactive maps can be found here.

V. HAIE Board Policy

Staff provided an <u>update</u> on policies for the Health Insurance Affordability Enterprise (HIAE). The presentation highlighted the goals of the HIAE and DOI's policy decision timeline. DOI HIAE Board information can be found <u>here</u>.

VI. Customer Survey Reports

Staff presented <u>results</u> from the new and returning customer survey conducted by thirdparty vendor, Corona Insights. The purpose of the survey was to analyze customer satisfaction and to better understand what the enrollment process is like for returning and new customers of Connect for Health Colorado.

The presentation provided comparative data from previous years for enrollment process and evaluating plans. Although there were some challenges during enrollment this year, the majority of customers were satisfied with enrollment and with the plan they chose.

Action Items

Staff to provide the Committee with the final customer survey report.

VII. Public Comment None.

Meeting adjourned at 2:15 p.m.

Respectfully submitted,

Sharon O'Hara Policy Committee Chair